

# Virginia's National Core Indicators Project

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## 2014 Adult Consumer Survey

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### Summary Report

Prepared by:

**Partnership for People with Disabilities**

**Virginia Commonwealth University**

**October 2014**



The Partnership for People with Disabilities is a university center for excellence in developmental disabilities at Virginia Commonwealth University. VCU is an equal opportunity/affirmative action university providing access to education and employment without regard to age, race, color, national origin, gender, religion, sexual orientation, veteran's status, political affiliation, or disability. If alternative formats of this document are needed, please contact the Partnership at (804) 828-3876 or (800) 828-1120 (TTY Relay).

This report includes information from a sample of adults with intellectual and developmental disabilities (I/DD) who use services from the Intellectual Disability (ID), Individual and Family Developmental Disabilities Support (DD), and Day Support (DS) Waivers; adults who live in state training centers, community ICFs-IID, and nursing facilities; and adults who have recently moved out of state training centers.

Virginia participates in the National Core Indicators (NCI) Project as part of the state's effort to measure the quality of I/DD services and system performance.

Questions about this report should be referred to Parthy Dinora at [padinora@vcu.edu](mailto:padinora@vcu.edu).

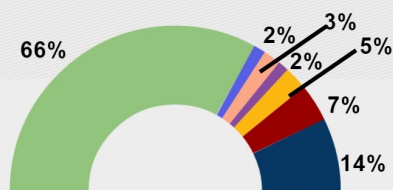
# Virginia's National Core Indicators Project

## 2014 Adult Consumer Survey: DEMOGRAPHICS

The NCI Survey has 3 sections:



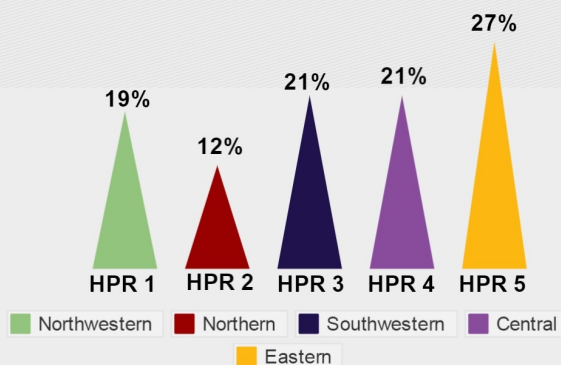
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ID Waiver (66%) DS Waiver (2%) DD Waiver (3%)  
 Community ICF-ID (2%) Nursing Facility (5%)  
 Training Center (7%) Moved from TC (14%)

Participation by Program Group

**931**  
 people participated  
 in NCI for  
 FY 2013-14



Northwestern Northern Southwestern Central Eastern

Region

56% survey participants male, 44% female

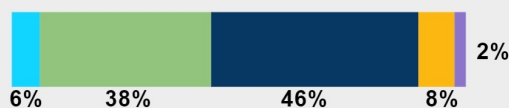


64% Caucasian, 32% African-American, 4% "Other" race

56% have a MH diagnosis (mood, anxiety, psychotic, or other MH disorder)

50% are reported to be in excellent or good health

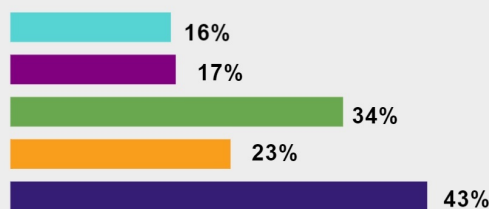
39% of participants have limited or full guardianship



18 to 24 25 to 44 45 to 64 65 to 74 75 or older

Age

**513**  
 people were reported to need support for behavior challenges

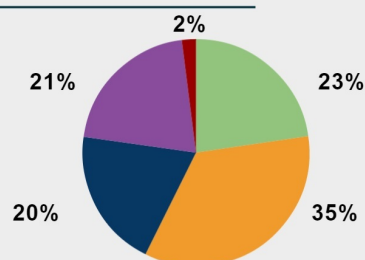


Autism Cerebral Palsy Seizure Disorder Vision or Hearing Loss Other

Participants' Other Disabilities



**826**  
 people had an intellectual disability



Level of Intellectual Disability

Mild (23%) Moderate (35%) Severe (20%)  
 Profound (21%) Unspecified (2%)

# Virginia's National Core Indicators Project

## 2014 Adult Consumer Survey: WHERE PEOPLE LIVE

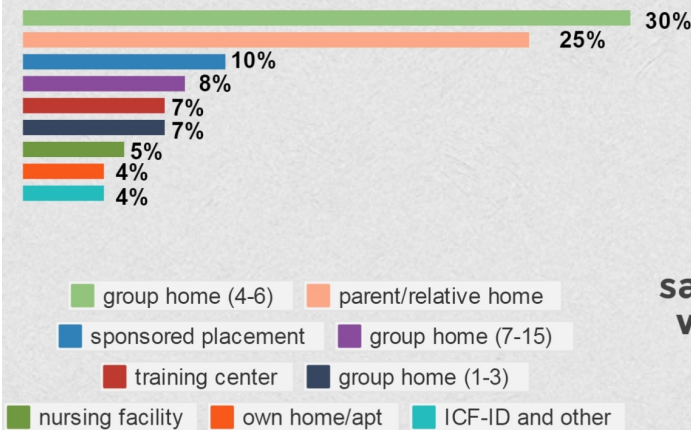


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# 931

participated in FY 2013-14



Where People Live

**91%**  
of people said they like where they live

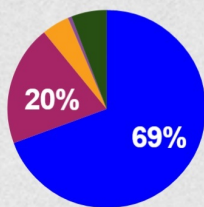


★ Statistically significant difference

Like Where You Live

People who chose their own home like where they live more than people for whom someone else chose their home

A larger percent of people living in a parent/relative home (96%) said they like where they live compared with all other types of homes (88%)

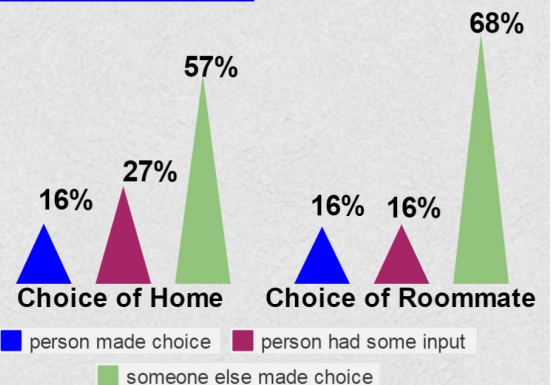


24-hour supervision (69%)  
Daily on-site support (20%)  
Scheduled, less than daily (5%)  
As needed (1%)  
None of above (6%)

Amount of Staff Supervision

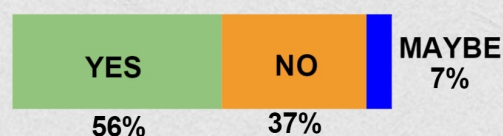
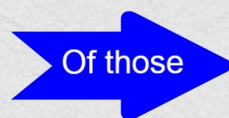
**93%**

of people feel that they have enough privacy in their home



Choice of Home & Roommates

**191**  
people that maybe or definitely would like to live somewhere else



Support Coordinator Shared Information about Options for Living in Own Home or Apartment

# Virginia's National Core Indicators Project

## 2014 Adult Consumer Survey: EMPLOYMENT

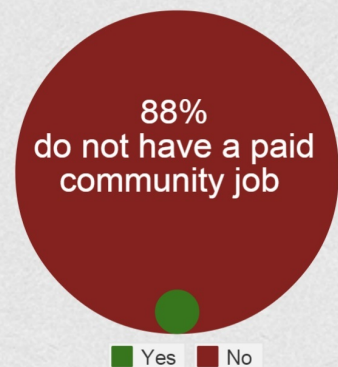
**931**

participated  
in FY 2013-14



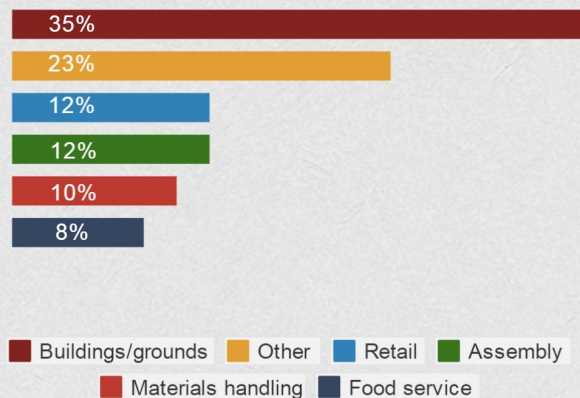
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Paid Community Job

**102**  
people work  
in paid  
community  
jobs



Type of Job

The average income in a two week period was \$141

56% did not make above minimum wage

The average time worked in a two week period is 25 hours

For those who don't work and responded to the question about wanting to work

**44%**  
(N=90)  
want a job



Of those 90 people who want a job

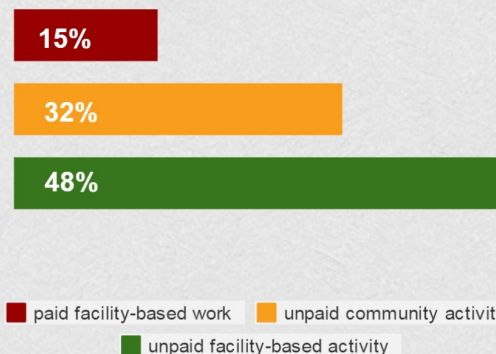


16 have employment as a goal in their plan

**58% (N=45)** reported that their support coordinator told them about work options

**Other day activities**  
**715**

people engage in various types of activities during the day



Day Activities

# Virginia's National Core Indicators Project

## 2014 Adult Consumer Survey: BEHAVIOR CHALLENGES

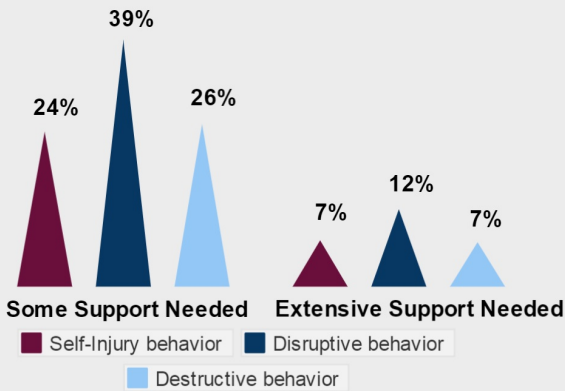


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FY 2013-14



Support Needed to Manage Behavior

**60%**  
**N=513**

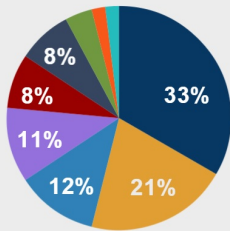
of people need some or extensive support to manage one of the three types of behavior

Of the people who need some or extensive support,

49% take medication for a behavior challenge

62% have behavior challenges

67% have a MH diagnosis



### Where People with Behavior Support Live

- group home (4-6) (33%)
- parent/relative home (21%)
- sponsored placement (12%)
- training center/ICFs-IID (11%)
- group home (7-15) (8%)
- group home (1-3) (8%)
- own home/apt (4%)
- nursing facility (2%)
- other (2%)

More people who need support to manage various types of behavior live in homes with 4 or more people than those who live in homes with 1 to 3 people (65% vs 56%)

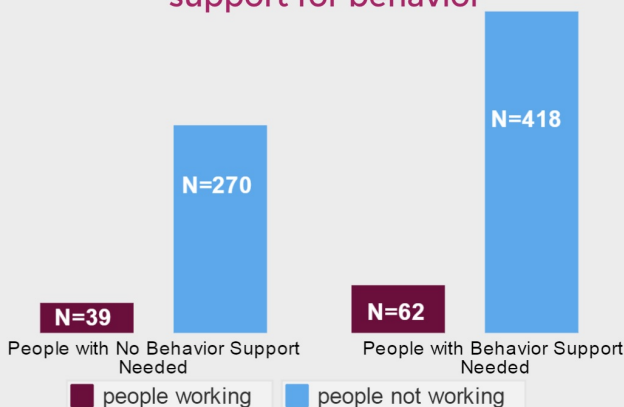
56%

Statistically  
★ Significant  
Difference

65%

Less than 4 people    4 or more people

There are no significant differences in the percentage of those employed when comparing those who need and those who do not need support for behavior



Paid community jobs:  
People with and without behavior supports



### Community Inclusion

Of people who need some or extensive support, a high percentage:

Went shopping in the past month (89%)

Went out for entertainment (77%)

Went to a restaurant or coffee shop (89%)

# Virginia's National Core Indicators Project

## 2014 Adult Consumer Survey: SUPPORT COORDINATION (SC)

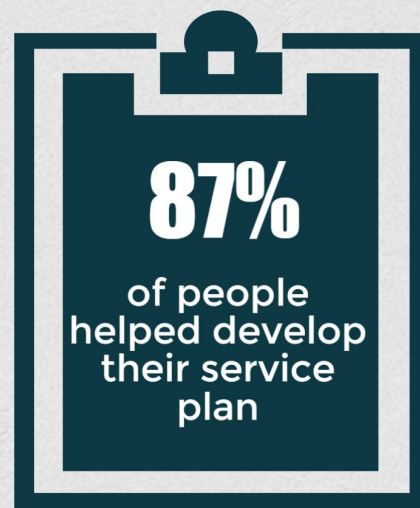
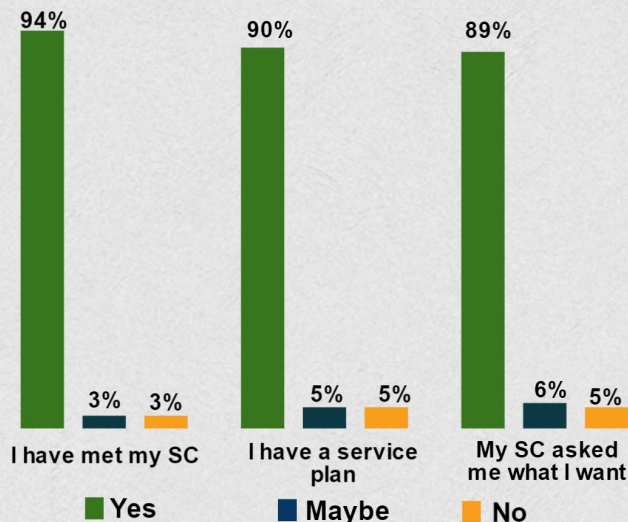
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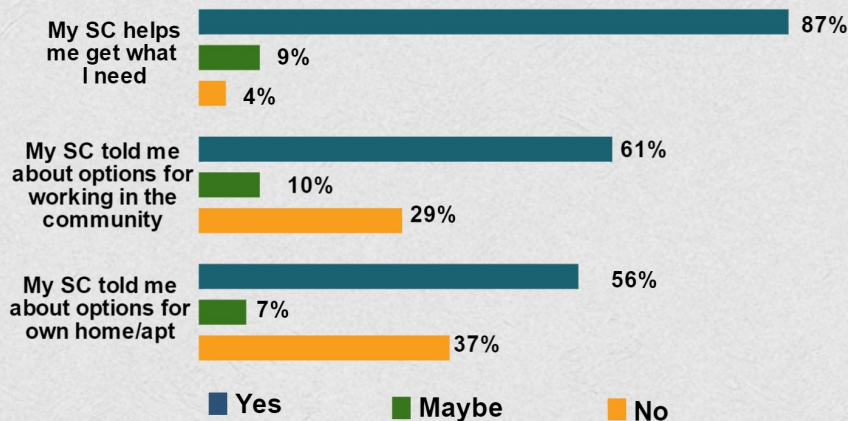


### Support Coordination/Plan Development



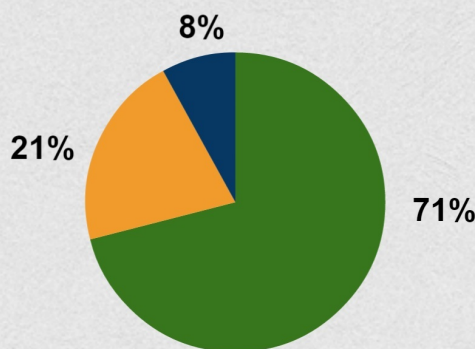
**69%**

of people  
know whom to  
contact if they  
have problems  
with their  
support  
coordinator



### Support Coordination Assistance

Length of time it  
takes a services  
coordinator to get  
back in touch with a  
respondent



■ Calls Back Right Away (71%) 
 ■ In Between (21%) 
 ■ Took a Long Time (8%)